2013 is a year of dynamic change for St Luke’s Hospital (SLH) and St Luke’s ElderCare (SLEC) as the two organisations forge ahead under new leadership. St Luke’s first CEO, Mr Lee Chee Yeng, is succeeded by Mr Lim Hock Chuan, previously Deputy Secretary (Performance), Ministry of Finance, on 1 March 2013.

Plans to appoint Mr Lim as CEO had been put in place a few years ago. He is no stranger to St Luke’s Hospital – he was a member of SLH’s HR and Audit Committees as well as a board member of SLEC.

“I am honoured and happy to be a part of this family. Let us continue the good work all of you have achieved under the leadership of Mr Lee and the Board. Together, we will continue to bring glory to God,” Mr Lim said at a recent hospital lunch.

As Mr Lim steps into office, the foremost task on his plate is ensuring the smooth launch of St Luke’s Hospital’s new wing with 48 sub-acute beds. Phase One is expected to be completed at the end of this year. Mr Lim will also see that strategic and clinical plans are carried out to ensure that patient care and experience continue to be at the heart of the hospital’s work.

The Boards of SLH and SLEC have appointed Mr Lee as Consultant for special projects. Mr Lee will continue to lend his expertise and has accepted the appointment.

For the first time, SLH and SLEC have appointed a Chief Operating Officer (COO). Dr Kenny Tan Ban Leong has taken up this new appointment on 4 February 2013. He last held the position of Director (Corporate Affairs & Special Projects) at Ang Mo Kio-Thye Hua Kwan Hospital. Mrs Wee Wan Joo, General Manager of SLEC and Director (Corporate Development) of SLH, has retired with effect from 31 Jan 2013. Mrs Wee will stay on in the capacity of Honorary Advisor to SLEC.

We would like to thank Mr Lee and Mrs Wee for their years of excellent service to St Luke’s. We look forward to the leadership of Mr Lim and Dr Tan. Working in close partnership with the Board, churches, partners and staff, we are confident that they will bring SLH and SLEC to greater heights in the coming years.
St Luke’s Celebrates

19 SHQSA Awardees

19 staff from St Luke’s Hospital (SLH) were recognised for their work at the Singapore Health Quality Service Award (SHQSA), held at Kallang Theatre on 16 January 2013. Of the 19, two had been working for only slightly more than a year at the point of nomination. One of our long-serving staff of nine years was also recognised.

Initiated by SingHealth in 2011, the SHQSA is Singapore’s first dedicated platform to honor healthcare professionals who have demonstrated commitment to delivering quality care and excellent service. It is a nationwide platform created to appreciate the healthcare industry’s unsung heroes and heroines, whose work has made a difference to their patients.

We rejoice with this year’s recipients and encourage them to continue giving their best to every patient.

CEO
Mr Lim Hock Chuan

Mr Lim held various leadership positions in the civil service for the last 35 years. Prior to joining St Luke’s, he was the Deputy Secretary in the Ministry of Finance from 2009 to 2013, and Deputy Secretary in the Ministry of Home Affairs from 2004 to 2009. In recognition for his contribution to the civil service, he was awarded the Public Administration Medal (Gold) by the President of Singapore.

COO
Dr Kenny Tan

Before joining St Luke’s Hospital, Dr Kenny Tan was Director (Corporate Affairs & Special Projects) at Ang Mo Kio–Thye Hua Kwan Hospital. He also holds other senior appointments at Institute of Family Medicine (College of Family Physicians, Singapore) and Eagles Mediation and Counseling Centre. He has an interest in medical missions, and has gone for medical missions since 1997.

Gold Award
Zen Lam Mang
Hau Sian Cing

Silver Award
Gracy
T Khun Mai
Tan Yuh Lin
Tan Kian Choon
Maria Andrea Datu Solano
Tan Siew Ling Caroline
Theint Theint Thu
Nan May Lay
Wilhelmina Pondevida Lara
Aguila Corazon Liban
Naw Ta Bi Tha Andy
Tan Siew Ngoh
Dr Pope Andrew Villarosa Samson
Liang Puay Seah Isabella
Chitra D/O Chandran
Chua Pei Shan
Cruz Ma Lourdes Zapanta
We’re Expanding!  

**St Luke’s Hospital welcomes:**

| **Doctors** | Consultants, Associate Consultants, Registrars, Medical Officers |
| **Nursing** | Assistant Director of Nursing, Nurse Managers, Clinical Instructors, Staff Nurses (Inpatient) |
| **Allied Health** | Medical Social Workers, Occupational Therapists, Physiotherapists, Speech Therapists |
| **Administration** | Finance Executive, Patient Services Assistant, Finance Executive |
| **Chaplaincy** | Assistant Chaplains, Administrative Assistant (Chaplaincy) |
| **Ancillary** | Therapy Assistant |

We also provide bursaries for students pursuing the Diploma in Nursing / Physiotherapy / Occupational Therapy at Nanyang / Ngee Ann Polytechnics. Keen? Submit your detailed resume & include the applied for to hr@slh.org.sg.  
Help us care for those in need

3 A.M., sirens.

Mdm Pang Sew Yong, 54, was being rushed to the hospital. Seated beside Mdm Pang in the ambulance was Si Hui, her daughter, hardly believing that stroke would hit her mother a second time. She had been eating so well at dinner just hours before.

Mdm Pang’s entire right side was immobilised. About two weeks after the incident, she was admitted to St Luke’s Hospital (SLH) for intensive rehabilitation in November 2012.

Throughout her treatment, Mdm Pang’s mind was constantly held hostage by a thought. “How much will this cost?”

Given her circumstances, her worry was understandable. She used to work as a helper at a coffeeshop. Her husband works as a security guard. He, too, had a stroke, but recovered well enough to return to work. Unfortunately, the accumulated cost of medical care from these episodes had taken a serious toll on the family finances.

During her stay in SLH, Mdm Pang received the maximum subsidised rate of 75%. Her medical social worker also helped her apply for her Dependent Protection Scheme claim and used the hospital’s Patient Welfare Fund to purchase a wheelchair, commode, four ramps and one grab bar for her home.

Si Hui is her main caregiver. She and her father take turns caring for Mdm Pang. Still a student, the heavy responsibility of dressing, feeding and showering Mdm Pang has been thrust upon her, all while trying to do her best in her final year of Accountancy in university.

“My father works the night shift, so he can’t come home in time to prepare her for her day care in the morning. I wake up one hour earlier to get her ready so that she can be picked up by the van to go to the centre.”

Throughout our conversation, there are brief pauses when Si Hui looks like she is collecting her emotions. “I’m not complaining, though,” she says. She is strong and she is mature about what has come upon her family, but she is also visibly tired. She is only 22. While her friends ponder the next place to eat and the next movie to watch, she heads straight home to care for her mother.

I ask her what she would like to say to encourage people to donate to others in a similar situation. “Money is always a concern,” she says. “I would say, ‘Every dollar counts.’”

This phrase is much more than a cliché. For Si Hui and her family, it is literal and real.

- Candice Kang

St Luke’s Hospital raises funds to provide healthcare for patients in need. As a charity, we depend on our supporters and donors to contribute to the $3.6 million we have to raise this year to further subsidise the poor. We need your help to keep healthcare costs affordable for patients in need. In addition, St Luke’s ElderCare, running 12 centres around Singapore, requires $1.5 million to meet their operating deficit.

Your donation will help the numerous needy patients who come through our doors. Please consider a one-time or monthly contribution. Your decision counts.
I want to help!

Note: It is important to state your NRIC / FIN to receive a tax deduction. Tax deductible receipts will only be issued for donations of S$50 and above.

Donor’s Details
Name (in block letters) Dr/ Mr/ Mrs/ Ms/ Mdm:

NRIC / FIN: ___________________________ Tel (H): ___________________________
Tel (HP): ___________________________
Address: ___________________________ Postal Code: ___________________________
Email: ___________________________

Donations by Cheque
Thank you for your support. St Luke’s Hospital and St Luke’s ElderCare need your help to continue serving our patients. You may choose to support one or both of our charities.

St Luke’s Hospital
I wish to donate to St Luke’s Hospital the amount of:
$1000 $500 $200 $100
$ ___________________________
Cheque No.: ___________________________
Cheque to be payable to “St Luke’s Hospital”.

St Luke’s ElderCare Ltd
I wish to donate to St Luke’s ElderCare the amount of:
$1000 $500 $200 $100
$ ___________________________
Cheque No.: ___________________________
Cheque to be payable to “St Luke’s ElderCare Ltd”.

Please check the appropriate box:
☐ This is a personal donation
☐ This is a corporate donation
Company name: ___________________________
Address: ___________________________
_________________________________________
UEN / ROC No.: ___________________________

Donations by Credit Card
Please check one or both. I wish to donate to:
☐ St Luke’s Hospital  ☐ St Luke’s ElderCare Ltd
I would like to make a
☐ MONTHLY  ☐ ONE-TIME contribution
of $ ___________________________
Type of card: ☐ Visa  ☐ Mastercard
Credit Card No: ___________________________
Name as on card: ___________________________
Expiry date: ______ (mth) / ______ (yr)
Signature: ___________________________

For further enquiries, please contact Adrian Lim, Corporate Services Manager at 6895 3203.

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Finance Division
ST LUKE’S HOSPITAL
2 Bukit Batok Street 11
Singapore 659674

Thank you for your support!

Postage will be paid by addressee. For posting in Singapore only.
In 2012, St Luke’s ElderCare (SLEC) was selected as one of the four community partners that Deutsche Bank (DB) will adopt for a year of sponsorship and volunteering in their Charities of the Year (COTY) programme. Various fundraising and volunteering activities were planned through the year.

We would like to thank everyone from Deutsche Bank, including Mr Ronny Tan, Chief Country Officer, Deutsche Bank Singapore, the COTY organising committee (Annie Yeo, Melanie De-Cruz, Akash Mohapatra, Oliver Bettin and Onnah Liew) and Stephanie Ng, COTY SLEC champion, for their efforts in community involvement.

DB staff were also the first to embark on our pilot initiative for volunteers to use iPad games to interact and engage with our elderly. Last year, Oliver Bettin also led a team of 16 riders who participated in the SLEC/SLH Bike ‘n’ Blade event and rode the extra mile to raise another $30,000 for us.

For corporate partnerships, sponsorships and volunteerism at SLEC, please contact Ms Veronica Goh at Tel: 65670708, Email: hq@slec.org.sg
Telok Blangah Centre Celebrates First Birthday

Elderly celebrated our first anniversary with our community, church and corporate partners.

St Luke’s ElderCare Telok Blangah Centre celebrated its first anniversary on 7 December 2012. Board Director, Mr Jeyaraj Indra Raj, thanked our volunteers and staff for their contribution to the centre. Our elderly, staff and caregivers put up an excellent dance and song performance for the guests. Volunteers from our partner church, Telok Ayer Chinese Methodist Church, performed a dance item using oriental fans. PSA Corporation Ltd, our corporate partner, donated $70,000 to purchase a new vehicle retrofitted with a wheelchair lifter. This will be used to ferry some 20 to 30 elderly daily so that they can come to the centre to enjoy day care activities.

In less than one year, our eleventh centre - Telok Blangah Centre, has had more than 100 elderly from the neighbourhood enrolled in our day care and rehab programmes. Contact us today, if you would like to discuss how St Luke’s can help the elderly live a fulfilling life.

Our newest Changkat Centre at Tampines Street 33 is now open for registration. Contact Centre Manager, Ms Jenny Lim at Tel: 6789-9956 today.

Elderly enjoying the dance by volunteers from Telok Ayer Chinese Methodist Church.

Over 120 elderly, caregivers, volunteers and community partners at the birthday party.

Mr Tan Puay Hin (3rd from right), Regional Chief Executive Officer, Southeast Asia, PSA Corporation Ltd, presented a donation to Telok Blangah Centre to purchase a new vehicle.

Elderly celebrated our first anniversary with our community, church and corporate partners.