



ADMISSION GUIDE

At St Luke's Hospital, we strive to care for the whole person through our holistic Clinical, Social and Pastoral (C.S.P.) model of care.

As illnesses may be long and chronic, we care holistically for our patients' physical, emotional and psychosocial well-being, restoring them beyond wellness to wholeness.

This booklet introduces our services and facilities. If you need more information, please ask our ward staff, who will be happy to help you.



Our Healthcare Team

Our multidisciplinary team including doctors, nurses, therapists, medical social workers, pharmacists and pastoral care staff will look after you.

Doctors trained in family and geriatric medicine, visiting specialists, and other healthcare professionals like dietitians are here for you. Nurses provide care for you in areas such as medication and monitoring of vital signs. Therapists assess and advise on the type, frequency and duration of rehabilitation. Medical social workers and care coordinators assist with enquiries on financial assistance and community resources. Counsellors and chaplains provide a listening ear to lift your spirits and facilitate restoration.



Activities and Programmes

Depending on your individual care needs and interests, you can engage in various programmes and leisure activities to improve your functional well-being.

These range from individual and group activities like reading, board games, art and crafts workshops, music appreciation, dance classes, mahjong, and gardening.



Items to Bring for your Admission

- Personal toiletries e.g., toothbrush, toothpaste
- Comfortable footwear
- Assistive devices e.g., hearing aid, walking frame
- Existing medication (please inform the ward pharmacist)



You are advised to leave personal items and valuables at home. The hospital shall not be held liable or responsible for the loss or damage of any items during your stay.

Visiting Hours

Our visiting hours are from 10am to 8pm daily. To ensure you and other patients receive adequate rest, please keep to the visiting hours. For more information, visit our website at slh.org.sg.

Please provide visitors with your ward and bed number. To protect your privacy, we do not disclose such details to visitors.



Meals



Breakfast: 8am



Lunch: 12pm



Tea: 3pm



Dinner: 6pm

Food Service Ambassadors will arrange your meals and beverages. If you have any dietary requirements e.g., vegetarian or food allergy, do inform our ward staff in advance.



Amenities

- **Newspapers:** Available at rest areas
- **Radios:** For loan (First come, first served)
- **TV:** Available outside subsidised wards
- **Food and Drink Vending Machines:**
Located on Levels 1 & 2

Amenities may differ in different wards.





Leaving the Ward and Hospital Premises

If you wish to leave the ward, please inform our ward nurse. We strongly advise patients to stay within the premise until discharge. Patients who request for discharge against medical advice will be required to sign an AOR (At Own Risk) form.



Discharge

Your ward nurse will prepare you for discharge. You will receive your discharge summary and appointment card, if applicable.

Within 3 months of your discharge, your final inpatient bill will be mailed to you after the Medisave and Insurance claims have been processed. Your deposit or its balance, if any, will be refunded. Please call Finance (Billing) at 6563 2281 if you do not receive it.



Things to Note

- You are required to always wear your identification wristband during your stay.
- Smoking is prohibited by law throughout the premise.
- No photography, video or voice recording is allowed. This is to protect the privacy of patients, visitors and staff.



OUR FACILITIES

LEVEL 1	LEVEL 3
Business Office Community Garden St Luke's Community Clinic Wards 1B, 1D	Mobility Garden Wards 3A, 3B, 3D
	LEVEL 4
LEVEL 2	Wards 4A, 4B
Day Rehabilitation Centre Inpatient Gym Wards 2B, 2C, 2D	LEVEL 7
	Chapel

CONTACT US

GENERAL	
General Enquiries and Feedback on Services	6563 2281
	general@stluke.org.sg
Financial Counselling & Means-Testing	fin_office@stluke.org.sg
Billing & Payment Enquiries	

INPATIENT			
Ward 1B	6697 7512	Ward 3A	6697 7531
Ward 1D	6697 7514	Ward 3B	6697 7532
Ward 2B	6697 7522	Ward 3D	6697 7534
Ward 2C	6697 7523	Ward 4A	6697 7541
Ward 2D	6697 7524	Ward 4B	6697 7542

OUTPATIENT & HOME

St Luke's Community Clinic	6895 3230
	outpatientclinic@stluke.org.sg
Day Rehabilitation Centre	6895 3205
	drc@stluke.org.sg
Home Care	6895 3204
	hcs@stluke.org.sg

For more information,
scan the QR code



GETTING TO ST LUKE'S HOSPITAL



BY TRAIN

Bukit Batok MRT Station



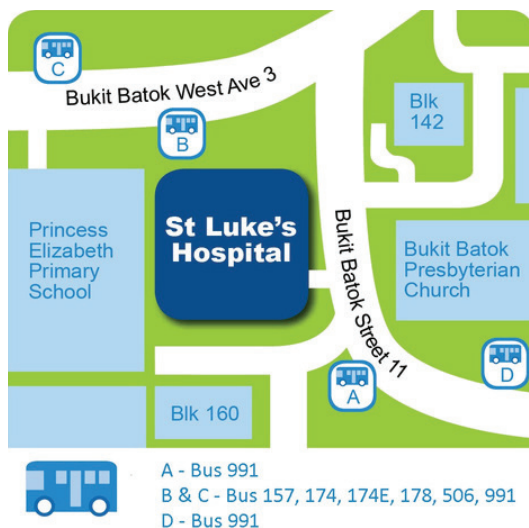
BY BUS

157, 174, 174E, 178
506, 870, 991



BY CAR

Limited parking lots are
available within the hospital.
Additional lots are available
at nearby blocks.



*Information is correct at time of printing and is subject to change without prior notice.
Posed photos are for illustration purposes only.*

2 Bukit Batok Street 11 Singapore 659674

slh.org.sg give.slh.org.sg general@stluke.org.sg +65 6563 2281

Connect with us: [slhsg](#) [slhsgp](#) [St Luke's Hospital Singapore](#)